

Strategic Plan Document of Ras Al Khaimah Municipality 2018-2021



دائرة بلدية رأس الخيمة
Ras Al Khaimah Municipality Department



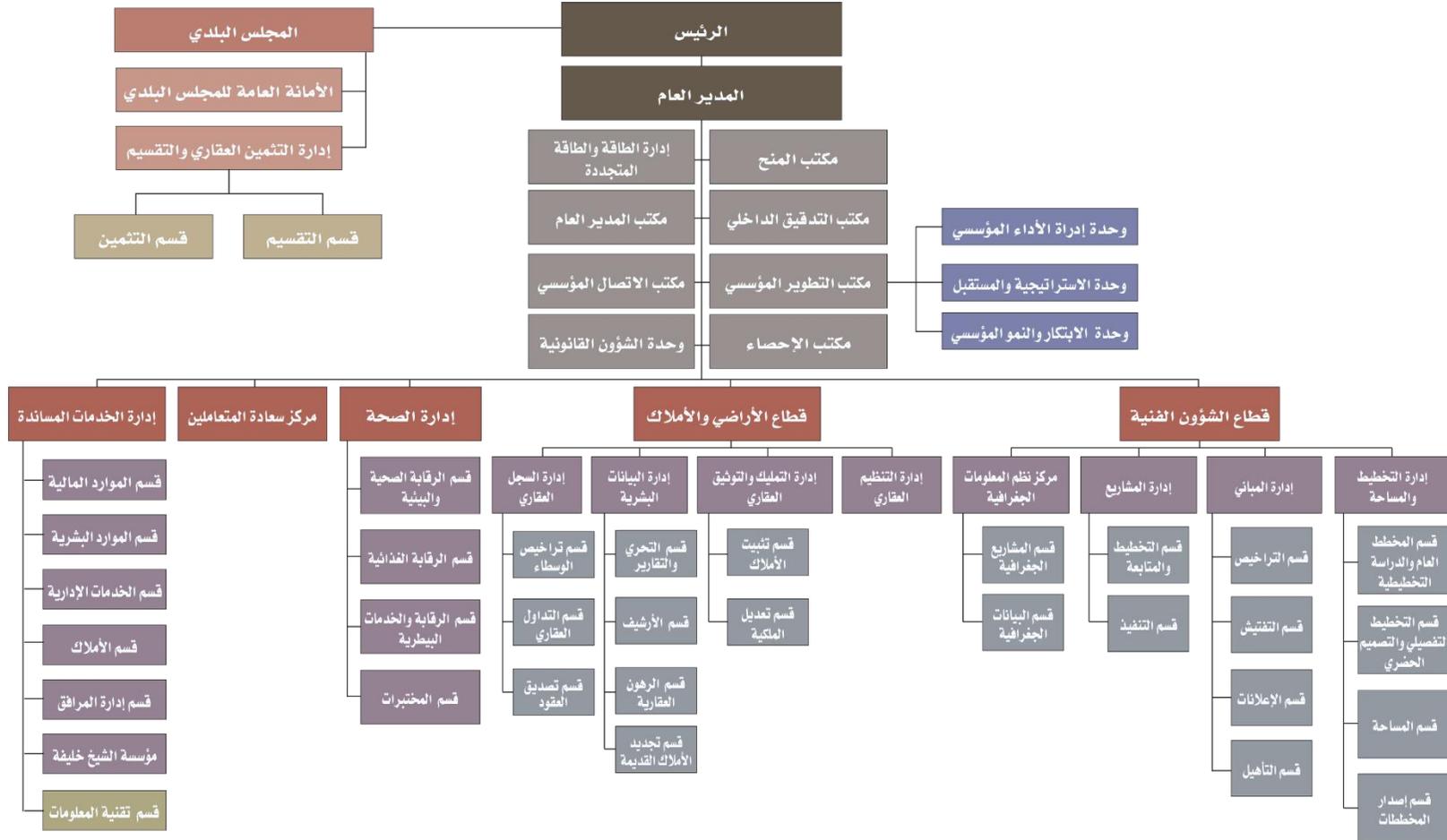
munrakae



Content:



الهيكل التنظيمي



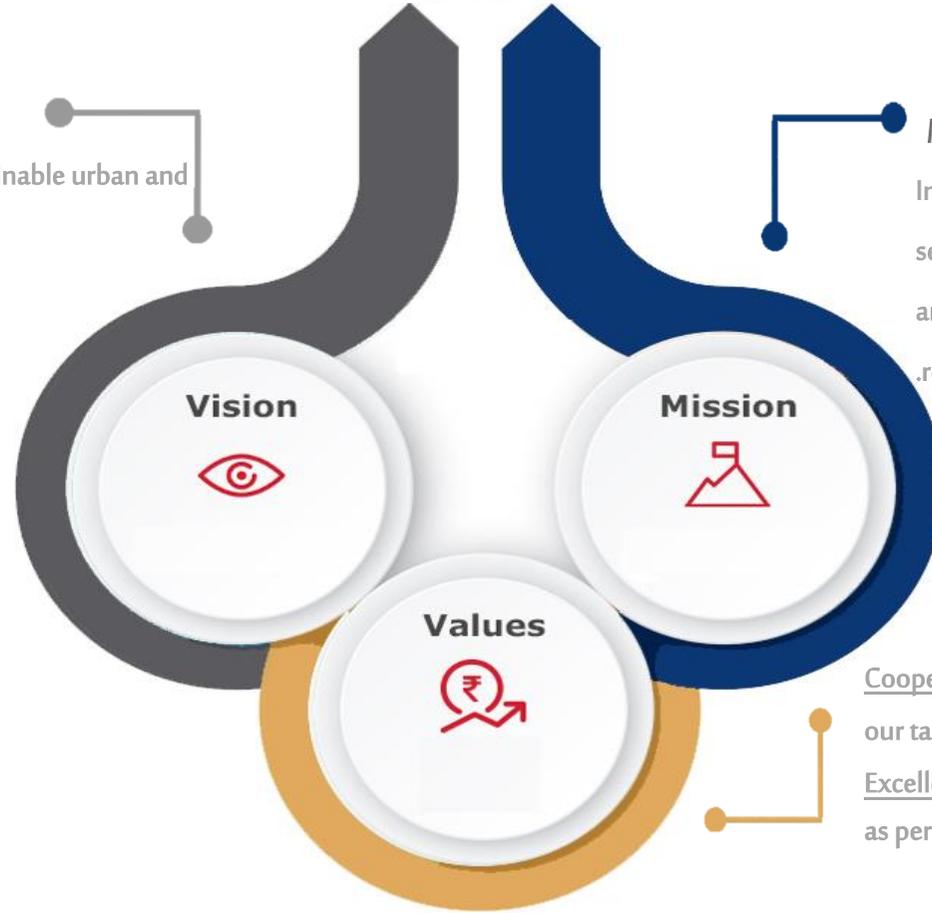


Vision:

A pioneering municipality for sustainable urban and hygienically Emirate for a happy.

Mission:

Innovation in rendering distinguished municipal services securing Sustainability in urban development and public health through optimal investment of the resources



Values:

Cooperation: we are keen to cooperate in order to execute our tasks between our employees and partners.

Excellence: We satisfy the requirements of our customers as per the best practices and standards.

Professionalism: We work efficiently, skillfully and with commitment.

Transparency: We adopt the principles of transparency and open data with all stakeholders in public and private sectors.

Innovation: Ability to develop creative ideas and adopt new approach in thinking.

Incorruptibility: We enhance self-control and institutional control in all of our procedures.

Vision, Mission, and Institutional

Values:

Strategic Objectives:

Goal

1

Enhance sustainability urban development



Goal

3

Secure health and public safety



Goal

2

Enhance attractive environment for investment and real estate



Goal

4

Sustainability in energy efficiency and renewable energy



Description of Strategic Objectives:





Linking the strategic objectives of the Municipality Department with the Emirate's Vision 2030:

| No. | Strategic Goals | The Emirate Vision 2030 |
|-----|--|---|
| 1. | Enhance sustainable urban development | <ul style="list-style-type: none">- Increasing the rate of community happiness to 90%-Facilitating access to the top ten ranks in ease of doing business |
| 2. | Promoting an attractive environment for investment and real estate development | <ul style="list-style-type: none">- The addition of foreign direct investment of more than 45 billion UAE dirhams-Facilitating access to the top ten ranks in ease of doing business |
| 3. | Ensure safety and public health | <ul style="list-style-type: none">- Increasing the rate of community happiness to 90%-Expected health expectancy exceeds 70 years |
| 4. | Sustainability in energy efficiency and renewable energy | <ul style="list-style-type: none">- Installation of renewable power units with capacity of more than 750 MW-Improve overall energy efficiency by at least 10% |



Measurements and Targets:

| No. | Strategic Goals | Performance Indicators / Measures | Targets | | | |
|-----|---------------------------------------|--|---------|------|------|------|
| | | | 2018 | 2019 | 2020 | 2021 |
| .1 | Enhance sustainable urban development | Completion percentage of planning and urban development law | %20 | %100 | - | - |
| | | Completion percentage of enhance sustainability in planning and urban development guide | %50 | %100 | - | - |
| | | Completion percentage of Community Services Planning Directory | %60 | %100 | - | - |
| | | Completion rate of Change in Land Use Characterization Law | %25 | %100 | - | - |
| | | Completion rate of Demolition and Removal Regulation Act | %30 | %100 | - | - |
| | | Completion rate of Regulation of Practicing Engineering Consultancy Law | %85 | %100 | - | - |
| | | Completion rate of Regulation of Practicing Contracting Law | %85 | %100 | - | - |
| | | Number of departments that have been linked to the "unified building permit window" based on the plan (non accumulative) | 2 | 2 | - | - |
| | | Percentage of government facilities allocated and reallocated to community services in the Emirate | %37.57 | %69 | %100 | - |



| | | | | | | |
|----|--|---|----------|----------|----------|----------|
| | | Percentage of modernization of total new plannable urban spaces | %37 | %70 | %100 | - |
| | | Completion rate of Corporate GIS Projects for the Emirate of Ras Al Khaimah | %10 | %40 | %70 | %100 |
| | | Duration of Building Permit Issuance (days) | 35 | 21 | 21 | 21 |
| | | Number of procedures required for building permits compared to the target (12) | 21 | 12 | 12 | 12 |
| | | Number of housing plots allocated to citizens (non accumulative) | 1500 | 1500 | 1500 | 1500 |
| .2 | Promoting an attractive environment for investment and real estate development | Ratification rate of electronic leases | %1 | %30 | %70 | %90 |
| | | Completion rate of Modernization of Real Estate Regulatory Law | %10 | %60 | %100 | - |
| | | Completion rate of Real Estate Regulatory Projects according to the approved plans | %20 | %60 | %70 | %80 |
| | | Duration of Registering Property Ownership | Half-Day | Half-Day | Half-Day | Half-Day |
| .3 | Ensure safety and public health | Percentage of establishments committed to the relevant public health legislation and laws | - | %88.6 | - | - |
| | | Percentage of samples of foodstuffs that do not conform to the approved standard specifications | - | %6.2 | %6.2 | %6 |
| | | Percentage of drinking water samples that do not meet the approved standard specifications | - | %4.5 | %4.3 | %4.1 |



| | | | | | | |
|---|--|---|-----|------|------|------|
| | | Percentage of infected animals | - | %5 | %4 | %3 |
| | | Completion rate of construction quality assurance manual | %50 | %100 | - | - |
| 4 | Sustainability in energy efficiency and renewable energy | Number of green buildings licensed (non-accumulative) | - | 25 | 2700 | 3000 |
| | | Percentage of completion of the project of the typical solar cell system of the building of the circuit | %20 | %90 | %100 | - |
| | | Number of buildings where energy consumption has been audited (non-accumulative) | 20 | 30 | 50 | 50 |
| | | Number of industrial establishments where energy consumption has been audited (non-accumulative) | - | 5 | 5 | 5 |
| | | Number of participants in the Energy Management Program (non-accumulative) | 1 | 1 | 2 | 5 |
| | | Number of electric vehicles (non-accumulative) | - | 3 | 12 | 5 |
| | | Number of buildings updated by energy consumption (non-accumulative) | 3 | 17 | 15 | 15 |